

Participant RU0

This participant RU0 on the 23rd May 2019. So the first thing to ask is how as you were doing that, how did you feel?

Bit confused.

Ok what was confusing you?

Umm I've used the Medusa programme before and I find it a bit too wordy. And bit complicated.

Ok. And apart from how you the information made you feel, were you feeling tired or rushed or under pressure or anything like that?

Always under pressure yeah.

How long had you been at work today?

This is now like eleventh hour.

And were there any distractions while you were doing it?

Not right now no.

So there were a couple of differences that I spotted between what happened and what I was expecting to see. And they were that you set it up in a syringe and you were going to give it in syringe driver and I was expecting to see it diluted more than that and the other thing was you gave it over an hour and a half and I was expecting 2 hours is the minimum time which is based on that. Though it says 1-3 hours there but then goes on to give you a maximum rate in mgs per kilo. So I just wondered could you...as you were deciding how to make it and what speed to give it, what kind of steps did you mentally go through in working it out and making the decisions?

Well when I do it in reality I always have another nurse with me so and if the other nurse feels like no that's not right we always get a third opinion, so that was just a bit confusing.

Yeah sure it's a big difference isn't it.

So did you look in the guide you were using to look for a dilution at any point?

Yes I refer dilution, but I didn't notice the what's it called, the weight I didn't.

The rate.

Yeah the maximum rate.

So you looked at dilution but you did you not see it or?

Umm I saw it but I didn't really internalise it. It's not the thing I was looking for.

And so how do you think we could stop that sort of problem from happening again?

Maybe minimising the visual distractions on the page and stating it more plainly I think, it's a bit too technical.

Well thank you very much.